Report of:	The Clerk
To:	The Parish Council
Date of Meeting:	1 May 2018
Subject:	General Data Protection Regulation (GDPR)

### 1 INTRODUCTION

Data protection law will change significantly on 25 May 2018, when the 2016 EU Directive known as the *General Data Protection Regulation ('GDPR') takes effect*. This will replace the 1998 Data Protection Act and will be directly applicable in the UK without the need to implement national legislation. The UK's decision to leave the EU will not affect the commencement of the GDPR in 2018.

The main concepts and principles of GDPR are very similar to the Data Protection Act 1998 although there are some changes.

### 2 UNDERLYING PRINCIPLES

The underlying principles in the GDPR include the provisions that personal data:

- (a) Must be processed lawfully, fairly and transparently. There are six lawful bases for processing personal data:
  - Consent
  - Legitimate interests
  - Contractual necessity
  - Compliance with legal obligation
  - Vital interest
  - Public interest
- (b) Is only used for a specific processing purpose that the data subject has been made aware of and no other, without further consent.
- (c) Should be adequate, relevant and limited, i.e. only be the minimum amount of data should be kept for specific processing.
- (d) Must be accurate and where necessary kept up-to-date.
- (e) Should not be stored for longer than is necessary and that storage is safe and secure.
- (f) Should be processed in a manner which ensures appropriate security and protection.

## 3 NEXT STEPS

The following steps need to be undertaken:

- (a) Work through the Action Plan provided. This sets out a detailed step-by-step plan to ensure compliance. (See end of report.)
- (b) Review personal data held, how it is stored and the basis for processing it.
- (c) Review and refresh existing consents.
- (d) Develop Data Privacy Notices.
- (e) Review the role of the Data Protection Officer (see also references below).
- (f) Review whether Data Protection Impact Assessments are required.
- (g) Update data subject access policy.

- (h) Update data protection policy.
- (i) Review procedures for responding to a security breach and consider security generally.
- (j) Start and maintain a log of what data the Council processes.

# 4 GLOSSARY AND DESCRIPTION OF ROLES

Consent	Consent is positive, active, unambiguous confirmation of a data subject's
	agreement to have their data processed for a particular purpose. Consent must be easy to withdraw and must be freely given, provided on an opt-in basis rather than opt-out.
Data Controller	This is the person or organisation (either alone or jointly or in common with other persons) who determines the purpose for which, and the manner in which, any personal data are to be processed.
	This is the Parish Council.
Data Processor	A processor is responsible for processing personal data on behalf of a controller.
	The GDPR places specific legal obligations on processors; for example, they are required to maintain records of personal data and processing activities. The processor has legal liability if they are responsible for a breach.
	This is the Clerk/RFO.
Data Protection Officer (DPO)	The GDPR states that the Data Protection Officer 'should assist the controller or the processor to monitor internal compliance with the Regulation'. A DPO's duties include:
	<ul> <li>Informing and advising the Council and its staff of their obligations in the GDPR and other data protection laws.</li> </ul>
	<ul> <li>Monitoring compliance of the Council, both its practices and policies, with the GDPR and other data protection laws.</li> </ul>
	<ul> <li>Raising awareness of data protection law; providing relevant training to staff and councillors.</li> </ul>
	Carrying out data protection-related audits.
	<ul> <li>Providing advice to the Council, where requested, in relation to the carrying out of data protection impact assessments (DPIAs)</li> <li>Acting as a contact point for the Information Commissioner's Office.</li> </ul>
	In monitoring compliance, the DPO is not personally responsible where there is an instance of non-compliance, The GDPR makes it clear that it is the controller, not the DPO who is required to ' <i>implement appropriate technical and</i> <i>organisational measures to ensure, and to be able to demonstrate, that</i> <i>processing is performed in accordance with this Regulation.</i> '
	It is the controller or processor who is required to "maintain a record of processing operations under its responsibility" or "maintain a record of all categories of processing activities carried out on behalf of a controller".
	Clerks/Responsible Financial Officers cannot be appointed as DPOs. Therefore, many councils are not going to be able to appoint a DPO internally owing to difficulty in identifying any individual with sufficient independence from data controlling, collection, and processing.
	The DPO will carry out an auditing process and will, in effect, be 'working for the Information Commissioner's Office' to ensure compliance with the Regulation.

	There are provisions in the Regulation for one DPO to be appointed to act for a group of Councils, and the Cheshire Association of Local Councils is currently exploring this. It is, therefore, unlikely that the Parish Council will need to appoint its own dedicated DPO.
Data subject	The person about whom personal data is processed.
Personal data	Information about a living individual which is capable of identifying that individual; e.g. name, e-mail address or photo.
Privacy notice	A notice from a data controller to a data subject describing how personal data will be used and what rights the data subject has. (Note: The guidance provides an exemplar for this purpose.)
Processing	Anything done with/to personal data (obtaining, recording, adapting or holding/storing).
Sensitive personal data	<ul> <li>This is described in the GDPR as 'special categories of data' and includes the following types of personal data about a data subject.</li> <li>Racial or ethnic origin</li> <li>Political opinions</li> <li>Religious beliefs</li> <li>Trade union membership</li> <li>Physical or mental health or condition</li> <li>Sexual orientation</li> <li>Genetic data</li> <li>Biometric data</li> </ul>

# 5 LIST OF KEY AREAS FOR LOCAL COUNCILS

The implications are widespread and all local councils will need to have consent, or one of the other specific legitimate reasons to hold and process individuals' data.

The following list is not exhaustive but sets out the key areas for local councils and will require a suite of documents to be prepared, the first of which will be a data map to show what information is currently held, the source of the information and with whom it is shared.

(a) Dealing with consent

The Regulation states that an individual whose information is held, must give their explicit and informed consent for their data to be retained for a set period time, and processed, which means that the individual must be made aware of how their information is protected, what it is used for, and what the risks are.

There is also a need to consider the position of minors as children under 16 cannot give consent.

The Parish Council does not hold any data relating to children.

There are also issues with 'sensitive personal data'. The Parish Council does not hold, process or request any information which could be described as sensitive. This would include such matters as health issues, sexual orientation and ethnicity.

(b) New privacy policy agreements

The Parish Council does not currently have a Privacy Policy but will need to prepare one which must be user-friendly and written in plain English.

The lawful basis for processing data should be explained in the notice.

(c) Individuals' Rights

The following are the rights of individuals:

- The right to be informed;
- The right of access;
- The right to rectification
- The right to erasure;
- The right to restrict processing;
- The right to data portability; This is a new right and allows for the data which an individual provided to the Data Controller, can be provided to the individual in a structured format, to allow it to be provided to another Data Controller.
- The right to object; and
- The right not to be subject to automated decision-making including profiling.

These rights are similar to those in the 1998 Act but have been enhanced.

(d) The right to be forgotten

GDPR allows individuals to withdraw their consent and have their data amended or deleted, known as 'the right to be forgotten'.

(e) Subject access requests

Under the current policy, individuals have the right to request information which is held about them, and the Council is obliged to provide this within 40 days. GDPR reduces this period to a month (it is not clear if this is a calendar month, or 30-31 days).

(f) Pseudonymisation and anonymisation of data

There are some data which cannot be deleted for legitimate reasons; eg financial regulatory compliance. In these circumstances, GDPR recommends that the records are 'pseudonymised or anonymised.

(g) Appointing a Data Protection Officer (DPO).

The recommendation is that Councils should check if potential DPOs are cyber security aware and trained. GDPR compliance implies implementing cyber security regulations and the DPO will need to be up-to-date in respect of cyber security and broader organisational resilience.

If ChALC appoints a DPO to act for several councils, there will be a process which will ensure that the appointee is appropriately qualified.

(h) Data Breaches

The GDPR introduces a duty on all organisations to report certain types of data breach to the ICO, and in some cases, to individuals.

A report to the ICO is only where a breach is likely to result in a risk to the rights and freedoms of individuals; for example, potential to result in discrimination, damage to reputation, financial loss, loss of confidentiality or other significant economic or social disadvantage.

Where a breach is likely to result in a high risk to the rights and freedoms of individuals, those directly affected will need to be notified.

Failure to report a breach could result in a fine, as well as a fine for the breach itself.

## 6 SECURITY OF DATA

The Council will need to consider the security of its data.

At present, the Clerk uses her own personal computer on which data is held, and a significant amount is also on the website. As previously reported to Members, Parish Councils need to own their own laptop (or desktop computer). It is not sufficient for a Clerk to use her own equipment for Parish Council work.

In practical terms, the laptop would be owned by the Parish Council, but would remain in the Clerk's home. If she resigned, the laptop would be given back to the Parish Council for use by its next Clerk. In the meantime, data from the laptop could be stored using cloud technology, accessible by a password.

#### **ACTION PLAN (SUMMARY)**

The Clerk is currently working her way through the Action Plan and should be able to present a Data Protection Policy to the July meeting.

1 Raise awareness (amongst councillors, staff and volunteers)

Decide who will be responsible for the Council's compliance with data protection law.

- 2 Data audit. Identifying data held, and its source.
- 3 Identify and document the 'lawful basis' for processing data.
- 4 Check that processes meet individuals'; new rights.

Know how to deal with 'subject access requests'.

- 5 Review how to obtain consent to use personal data.
- 6 Update policies and notices.

Privacy Notices – to be prepared.

Data retention and disposal: Update data retention policy.

Website: Control access to any restricted area.

Data sharing: Ensure that personal data is allowed for sharing with others.

CCTV: Ensure correct signage on display and suitable policy in place.

Training: Staff to be trained on the basics of personal data security.

7 Build in extra protection for children.

The Council does not hold any personal data on children and has no reason to collect such data.

- 8 Update contracts to deal with processing by others.
- 9 Personal Data Breaches getting ready to detect, report and investigate.

- 10 Build data protection into new projects ('Privacy by Design').
- 11 Appoint a Data Protection Officer.

Carol Jones Clerk April 2018